EWS 1266CIU

EN Washing Machine

User Manual

Electrolux

CONTENTS

1. SAFETY INFORMATION....3
2. SAFETY INSTRUCTIONS....4
3. PRODUCT DESCRIPTION....6
4. CONTROL PANEL....6
5. PROGRAMMES....7
6. CONSUMPTION VALUES....10
7. OPTIONS....11
8. SETTINGS....13
9. BEFORE FIRST USE....13
10. DAILY USE....13
11. HINTS AND TIPS....17
12. CARE AND CLEANING....18
13. TROUBLESHOOTING....22
14. TECHNICAL DATA....25

WE'RE THINKING OF YOU

Thank you for purchasing an Electrolux appliance. You've chosen a product that brings with it decades of professional experience and innovation. Ingenious and stylish, it has been designed with you in mind. So whenever you use it, you can be safe in the knowledge that you'll get great results every time.
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CUSTOMER CARE AND SERVICE

Always use original spare parts.
When contacting our Authorised Service Centre, ensure that you have the following data available: Model, PNC, Serial Number.
The information can be found on the rating plate.

Warning / Caution-Safety information

General information and tips

Environmental information

Subject to change without notice.

1. ⚠ SAFETY INFORMATION

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible for any injuries or damages that are the result of incorrect installation or usage. Always keep the instructions in a safe and accessible location for future reference.

1.1 Children and vulnerable people safety

- This appliance can be used by children aged 8 years and above and by persons with reduced capabilities provided that they have been given instruction and/or supervision regarding the safe use of the appliance and understand the potential hazards involved.
- Do not let children play with the appliance.
- Children under 3 years of age should be kept away from the appliance unless continuously supervised.
- Keep all packaging away from children and dispose of it appropriately.
- Keep detergents away from children.
- Keep children and pets away from the appliance door when it is open.
- Children shall not carry out cleaning and user maintenance of the appliance without supervision.

1.2 General Safety

- Do not change the specification of this appliance.
- Do not exceed the maximum load of 6 kg (refer to the "Programme chart" chapter).
- The operating water pressure at the water entry point from the outlet connection must be between 0.5 bar (0.05 MPa) and 8 bar (0.8 MPa).
- The ventilation opening in the base (if applicable) must not be covered by a carpet, mat, or any floor covering.

- The appliance must be connected to the water mains using the new supplied hose sets, or other new hose sets supplied by the Authorised Service Centre.
- Old hose sets must not be reused.
- If the mains power supply cable is damaged, it must be replaced by the manufacturer, its Authorised Service Centre or similarly qualified persons to avoid an electrical hazard.
- Before any maintenance operation, deactivate the appliance and disconnect the mains plug from the socket.
- Do not use high pressure water sprays and/or steam to clean the appliance.
- Clean the appliance with a moist cloth. Use only neutral, detergents. Do not use abrasive products, abrasive cleaning pads, solvents or metal objects.

2. SAFETY INSTRUCTIONS

2.1 Installation

- Remove all the packaging and the transit bolts.
- Keep the transit bolts in a safe place. If the appliance is to be moved in future they must be reattached to lock the drum to prevent internal damage.
- Always take care when moving the appliance as it is heavy. Always use safety gloves and enclosed footwear.
- Do not install or use a damaged appliance.
- Follow the installation instruction supplied with the appliance.
- Do not install or use the appliance where the temperature can be less than 0°C or where it is exposed to the weather.
- The floor area where the appliance is to be installed must be flat, stable, heat resistant and clean.
- Make sure that there is air circulation between the appliance and the floor.
- Adjust the feet to have the necessary space between the appliance and the flooring.
- Do not install the appliance where the appliance door cannot be fully opened.

2.2 Electrical connection

- The appliance must be earthed.
- Always use a correctly installed shockproof socket.
- Make sure that the electrical information on the rating plate agrees with the power supply. If not, contact an electrician.
- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the mains plug and to the mains cable. Should the mains cable need to be replaced, this must be carried out by our Authorised Service Centre.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.
- Do not touch the mains cable or the mains plug with wet hands.

- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.
- This appliance complies with the E.E.C. Directives.

2.3 Water connection

- Do not cause damage to the water hoses.
- Before connection to new pipes, pipes not used for a long time, where repair work has been carried out or new devices fitted (water meters, etc.), let the water flow until it is clean and clear.
- Ensure that there are no visible water leaks during and after the first use of the appliance.

2.4 Use

WARNING!
Risk of injury, electrical shock, fire, burns or damage to the appliance.

- This appliance is for household use only.
- Follow the safety instructions on the detergent packaging.
- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.
- Make sure that all metal objects are removed from the laundry.
- Do not put a container to collect possible water leakage under the appliance. Contact the Authorised Service Centre to ensure which accessories can be used.
- Do not touch the glass door while a programme is in operation. The glass can get hot.

2.5 Service

- To repair the appliance contact an Authorised Service Centre.
- Use original spare parts only.

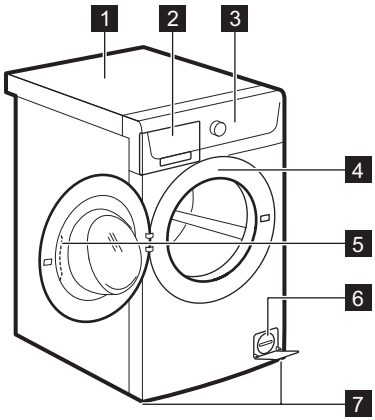
2.6 Disposal

WARNING!
Risk of injury or suffocation.

- Disconnect the appliance from the mains electrical and water supplies.
- Cut off the mains electrical cable close to the appliance and dispose of it.
- Remove the door catch to prevent children or pets from becoming trapped in the drum.
- Dispose of the appliance in accordance with local requirements for the disposal of Waste Electrical and Electronic Equipment (WEEE).

3. PRODUCT DESCRIPTION

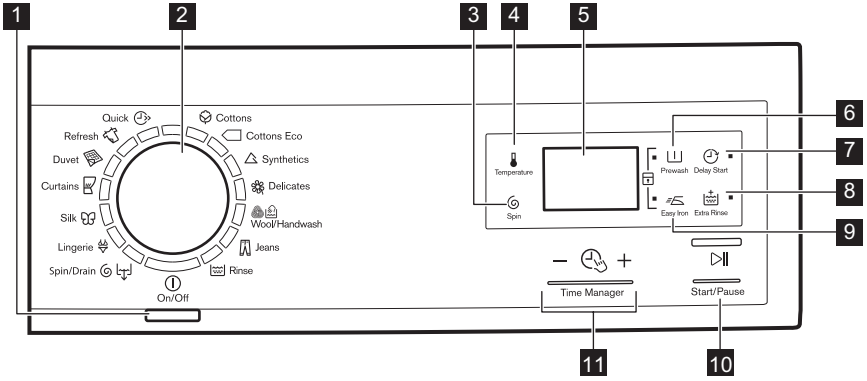
3.1 Appliance overview



1. Worktop
2. Detergent dispenser
3. Control panel
4. Rating plate
5. Door handle
6. Drain pump filter
7. Feet for levelling the appliance

4. CONTROL PANEL

4.1 Control panel description

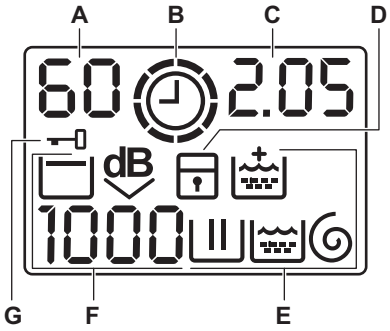


1. On Off button ⏻ (On/Off)
2. Programme knob
3. Spin reduction touchpad (Spin)
4. Temperature touchpad (Temperature)
5. Display
6. Prewash touchpad (Prewash)
7. Delay start touchpad (Delay Start)
8. Extra rinse touchpad (Extra Rinse)
9. Easy iron touchpad (Easy Iron)

10 Start/Pause touchpad ▷‖ (Start/ Pause)

11 Time Manager touchpads − + (Time Manager)

4.2 Display



A. The Temperature area:
- 88: Temperature indicator
- – –: Cold water indicator

B. : Time Manager indicator.

C. The time area:
- 1.25: the programme duration
- 2h: the delay start
- E20: the alarm codes
- Err: the message of error
- 0: the programme is completed.

D. : the child safety lock indicator.

E. Washing indicators:
- : the washing phase
- : the rinses phase
- : the spin phase
- : the Extra rinse permanent option.

F. The spin area:
- 1888 : the Spin speed indicator
- – – –: the No Spin indicator
- : the Rinse Hold indicator
- dB : the Extra Silent indicator.

G. : the Door locked indicator
- Indicator on: the appliance door is locked. You cannot open the door.
- Indicator flashing: the appliance door is opening. Wait a few minutes until the door unlocks.
- Indicator off: the appliance door is unlocked. You can open the door.

5. PROGRAMMES

5.1 Programme Chart

Programme Temperature range	Maximum load Maximum spin speed	Programme description (Type of load and soil level)
Washing programmes		

Programme Temperature range	Maximum load Maximum spin speed	Programme description (Type of load and soil level)
Cottons 90°C - Cold	6 kg 1200 rpm	**White cotton and coloured cotton**. Normal soil and light soil.
Cottons Eco[1)] 60°C - 40°C	6 kg 1200 rpm	**White cotton and fast-coloured cotton**. Normal soil. The energy consumption decreases and the time of the washing programme is extended.
Synthetics 60°C - Cold	3 kg 1200 rpm	**Synthetic items or mixed fabric items**. Normal soil.
Delicates 40°C - Cold	3 kg 1200 rpm	**Delicate fabrics such as acrylics, viscose, polyester items**. Normal soil.
Wool/Handwash 40°C - Cold	1 kg 1200 rpm	**Machine washable wool, hand washable wool and delicate fabrics** with «hand washing» care symbol.[2)]
Jeans 60°C - Cold	6 kg 1200 rpm	**Items in denim and jersey**. Also for dark coloured items.
Rinse	6 kg 1200 rpm	To rinse and spin the laundry. **All fabrics**, except woollens and very delicate fabrics. Reduce the spin speed accordingly to the type of laundry.
Spin/Drain[3)]	6 kg 1200 rpm	To spin the laundry and to drain the water in the drum. **All fabrics, except woollens and delicate fabrics**.
Lingerie 40°C - Cold	1 kg 800 rpm	Special programme for very delicate items, as lingerie, bras and underwear etc.
Silk 30°C	1 kg 800 rpm	Special programme for **silk and mixed synthetic items**.
Curtains 40°C - Cold	1 kg 800 rpm	Special programme for **curtains**. The prewash phase is activated automatically.[4)]
Duvet 60°C - 30°C	2 kg 800 rpm	Special programme for one **synthetic blanket, duvet, bedspread** and so on.

Programme Temperature range	Maximum load Maximum spin speed	Programme description (Type of load and soil level)
Refresh 30°C	2 kg 800 rpm	**Synthetic and delicate items**. Light soil items or items to refresh.
Quick 30°C	1 kg 800 rpm	**Synthetic and mixed fabric** items. Light soil and items to freshen up.

1) Standard programmes for the Energy Label consumption values. According to regulation 1061/2010, these programmes are respectively the «Standard 60°C cotton programme» and the «Standard 40°C cotton programme». They are the most efficient programmes in terms of combined energy and water consumption for washing normally soiled cotton laundry.

The water temperature of the washing phase may differ from the temperature declared for the selected programme.

2) During this cycle the drum rotates slowly to ensure a gentle wash. It can seem that the drum doesn't rotate or doesn't rotate properly, but this is normal for this programme.

3) Set the spin speed. Make sure it is suitable for the type of fabric being washed. If you set the No Spin option then only the drain phase is available.

4) Do not use any detergent for prewash phase to rinse only with water.

Programme options compatibility

Programme				dB				
Cottons	■	■	■	■	■	■	■	■
Cottons Eco	■	■	■		■	■		■
Synthetics	■	■	■	■	■	■	■	■
Delicates	■	■	■	■	■	■		■
Wool/Handwash	■	■	■	■		■		
Jeans	■	■	■		■	■		■
Rinse	■	■	■			■		■
Spin/Drain**1)**	■	■				■		
Lingerie	■	■	■	■		■		
Silk	■	■				■		
Curtains	■	■	■			■		■
Duvet	■					■		
Refresh	■	■				■		

Programme				dB				
Quick	■	■				■		

1) Set the spin speed. Make sure it is suitable for the type of fabric being washed. If you set the No Spin option then only the drain phase is available.

5.2 Woolmark Apparel Care - Blue

The wool wash cycle of this machine has been approved by The Woolmark Company for the washing of wool garments labelled as «hand wash» provided that the garments are washed according to the instructions issued by the manufacturer of this washing machine. Follow the garment care label for drying and other laundry instructions. M1459

In UK, Eire, Hong Kong and India the Woolmark symbol is a certification trademark.

6. CONSUMPTION VALUES

The data in this table are approximate. Different variables can affect the data: the quantity and type of laundry, the water and ambient temperature.

At the start of the programme, the display shows the programme duration for the maximum load capacity.
During the washing phase the programme duration is automatically calculated and can be greatly reduced if the laundry load is lower than the maximum load capacity (e.g. Cotton 60°C, maximum load capacity 6 kg, the programme duration exceeds 2 hours; actual load 1 kg, the programme duration will be less than 1 hour).
When the appliance is calculating the real programme duration a dot flashes in the display.

Programmes	Load (kg)	Energy consumption (kWh)	Water consumption (litre)	Approximate programme duration (minutes)	Remaining moisture (%)1)
Cottons 60°C	6	1.49	69	194	53
Cottons 40°C	6	0.96	69	175	53

Programmes	Load (kg)	Energy consumption (kWh)	Water consumption (litre)	Approximate programme duration (minutes)	Remaining moisture (%)[1]
Synthetics 40°C	3	0.49	55	119	35
Delicates 40°C	3	0.46	58	80	35
Wool/Handwash 30°C [2]	1	0.40	59	69	30
Standard cotton programmes					
Standard 60°C cotton	6	0.70	44	219	53
Standard 60°C cotton	3	0.50	40	174	53
Standard 40°C cotton	3	0.41	39	169	53

[1] At the end of spin phase.

[2] Not available for some models.

Off Mode (W)	Left On Mode (W)
0.30	0.30
The information given in the chart above is compliant with the EU Commission regulation 1015/2010 implementing directive 2009/125/EC.	

7. OPTIONS

7.1 Temperature

Set this option to change the default temperature.

Indicator – – = cold water.

The display shows the set temperature.

7.2 Spin

With this option you can decrease the default spin speed.

The display shows the indicator of the set speed.

Additional spin options:
No Spin

- Set this option to remove all spin phases.
- Set it for very delicate fabrics.
- The rinse phase uses more water for some washing programmes.
- The display shows the indicator – – – .

Rinse Hold

- Set this option to prevent the laundry creases.
- The washing programme stops with the water in the drum. The drum turns regularly to prevent the laundry creases.
- The door stays locked. You must drain the water to unlock the door.

- The display shows the indicator .

To drain the water refer to ‘At the end of the programme’.

Extra Silent

- Set this option to remove all spin phases and to perform a silent washing.
- The rinse phase uses more water for some washing programmes.
- The washing programme stops with the water in the drum. The drum turns regularly to prevent the laundry creases.
- The door stays locked. You must drain the water to unlock the door.
- The display shows the indicator dB.

To drain the water refer to ‘At the end of the programme’.

7.3 Prewash

With this option you can add a prewash phase to a washing programme.

Use this option for heavy soil.

When you set this option the programme duration increases.

The related indicator comes on.

7.4 Delay Start

With this option you can delay the start of a programme from 30 minutes to 20 hours.

The display shows the related indicator.

7.5 Extra Rinse

With this option you can add some rinses to a washing programme.

Use this option for persons allergic to detergents and in areas where the water is soft.

The related indicator comes on.

7.6 Easy Iron

The appliance carefully washes and spins the laundry to prevent the creases.

The appliance decreases the spin speed, uses more water and adapts the programme duration to the type of laundry.

The related indicator comes on.

7.7 Time Manager − +

When you set a washing programme, the display shows the default duration.

Press − or + to decrease or increase the programme duration.

The Time Manager is available only with the programmes in the table.

Indicator				Cottons Eco	1)	1)
2)	■	■			■	
	■	■	■		■	■
	■	■			■	
	■	■	■	■	■	■
	■	■			■	
	■3)	■3)	■		■3)	■
	■	■			■	
4)	■	■	■3)	■3)	■	■3)

1) If available.

2) Shortest: to fresh the laundry.

3) Programme default duration.

4) Longest: Increasing the programme duration gradually decreases the energy consumption. The optimized heating phase saves energy and the longer duration maintains the same washing results (specially for normal soil).

8. SETTINGS

8.1 Child Lock

With this option you can prevent that the children play with the control panel.

- To **activate/deactivate** this option, press and at the same time until the indicator **comes on/goes off**.

You can activate this option:

- After you press : the options and the programme knob are locked.
- Before you press : the appliance cannot start.

8.2 Permanent Extra Rinse

With this option you can permanently have an extra rinse when you set a new programme.

- To **activate/deactivate** this option press and at the same time until the indicator **comes on/goes off**.

8.3 Acoustic signals

The acoustic signals operate when:

- The programme is completed.
- The appliance has a malfunction.

To **deactivate/activate** the acoustic signals, press and at the same time for 6 seconds.

If you deactivate the acoustic signals, they continue operate when the appliance has a malfunction.

9. BEFORE FIRST USE

1. Put 2 litre of water in the detergent compartment for washing phase.

This activates the drain system.

2. Put a small quantity of detergent in the compartment for washing phase.
3. Set and start a programme for cotton at the highest temperature without laundry.

This removes all possible dirt from the drum and the tub.

10. DAILY USE

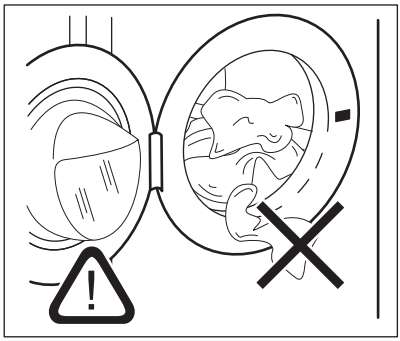
WARNING!
Refer to Safety chapters.

10.1 Loading the laundry

1. Open the appliance door
2. Put the laundry in the drum, one item at a time.
3. Shake the items before you put them in the appliance.

Make sure not to put too much laundry in the drum.

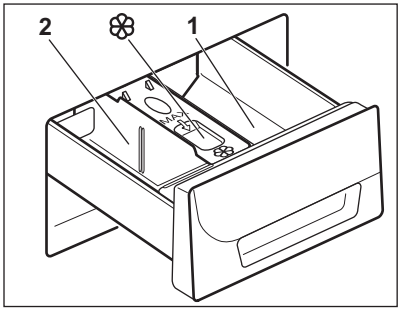
4. Close the door firmly.



CAUTION!
Make sure that no laundry stays between the seal and the door. There is a risk of water leakage or damage to the laundry or damage to the washing machine gasket.

10.2 Using detergent and additives

1. Measure out the detergent and the fabric conditioner.
2. Put the detergent and the fabric conditioner into the compartments.
3. Carefully close the detergent drawer



10.3 Detergent compartments

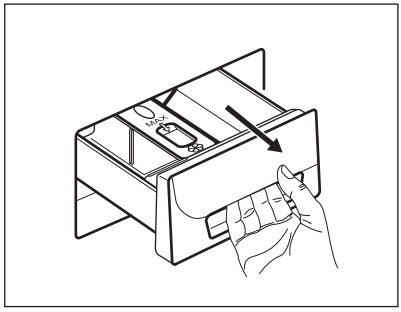
CAUTION!
Use only specified detergents for washing machine.

Always obey the instructions that you find on the packaging of the detergent products.

1	Detergent compartment for prewash phase or soak programme (if available). Add the detergent for prewash and soak before the start of the programme.
2	Detergent compartment for washing phase. If you use a liquid detergent, put it immediately before you start the programme.
❀	Compartment for liquid additives (fabric conditioner, starch). Put the product in the compartment before you start the programme.

10.4 Liquid or powder detergent

1.



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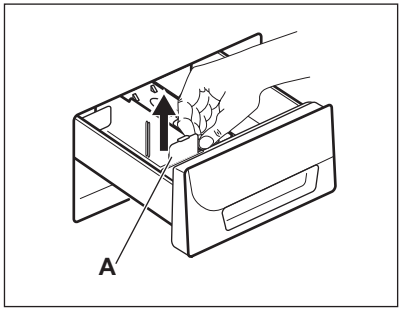
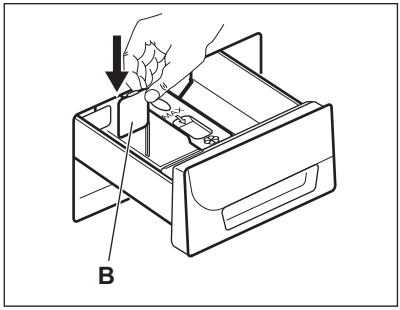
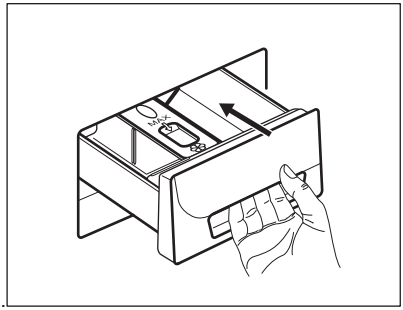


3. 

4. 

- Position **A** for powder detergent (factory setting).
- Position **B** for liquid detergent.

When you use the liquid detergent:
- Do not use gelatinous or thick liquid detergents.
- Do not put more liquid then the maximum level.
- Do not set the prewash phase.
- Do not set the delay start.

10.5 Activating the appliance

Press the ⏻ button to activate or deactivate the appliance. A tune sounds when the appliance is activated.

10.6 Setting a programme

1. Turn the programme knob and set the programme:
   - The related programme indicator comes on.
   - The indicator of the ▷‖ flashes.
   - The display shows the level of the Time Manager, the programme duration and the indicators of the programme phases.
2. If necessary, change the temperature, the spin speed, the cycle duration or add available options. When you activate an option, the indicator of the set option comes on.

If you set something incorrect, the display shows the message Err.

10.7 Starting a programme without the delay start

Press ▷‖.

- The indicator of ▷‖ stops to flash and stays on.
- The indicator ⏸ starts to flash on the display.
- The programme starts, the door locks, the display shows the indicator 🔒.
- The drain pump can operate for a short time when the appliance fills water.

After approximately 15 minutes from the start of the programme:
- The appliance adjusts automatically the programme duration agree with the laundry load.
- The display shows the new value.

10.8 Starting a programme with the delay start

1. Press ⏲ again and again until the display shows the delay you want to set.

The related indicator comes on the display.

2. Press ▷‖:
   - The appliance starts the countdown.
   - The door locks, the display shows the indicator 🔒.
   - When the countdown is completed, the programme starts automatically.

ℹ You can cancel or change the set of the delay start before you press the ▷‖. To cancel the delay start:
   - Press ▷‖ to set the appliance to pause.
   - Press ⏲ until the display shows 0.
   - Press ▷‖ again to start the programme immediately.

10.9 Interrupting a programme and changing the options

You can change only some options before they operate.

1. Press ▷‖.

The indicator flashes.

2. Change the options.
3. Press ▷‖ again.

The programme continues.

10.10 Cancelling a running programme

1. Press the button ⏻ for some seconds to cancel the programme and to deactivate the appliance.
2. Press the same button again to activate the appliance. Now, you can set a new washing programme.

ℹ Before starting the new programme the appliance could drain the water. In this case, make sure that the detergent is still in the detergent compartment, if not fill the detergent again.

10.11 Opening the door when the delay start operates

While the delay start operates, the appliance door is locked and the display shows the indicator 🔒.

1. Press ▷‖ to pause the appliance.

The indicator 🔒 starts flashing.

2. Wait about 2 minutes until the door lock indicator 🔒 stops flashing and goes off.
3. Open the door.
4. Close the door.
5. Press ▷‖ again. The indicator 🔒 appears again on the display.

The delay start continues to operate.

10.12 Opening the door when the programme operates

While the programme operates, the appliance door is locked and the display shows the indicator 🔒.

⚠ **CAUTION!**
If the temperature and level of the water in the drum are too high, you cannot open the door.

1. Press the button ⏻ for some seconds to deactivate the appliance.
2. Wait for some minutes and then open carefully the appliance door.
3. Close the appliance door.
4. Set the programme again.

10.13 At the end of the programme

- The appliance stops automatically.
- The acoustic signal operates (if it is activated).

- In the display 0 comes on.
- The indicator of the ▷‖ goes off.
- The door lock indicator flashes for a few minutes, then goes off.
- You can open the door.
- Remove the laundry from the appliance. Make sure that the drum is empty.
- Close the water tap.
- Press the button ⏻ for some seconds to deactivate the appliance.
- Keep the door ajar, to prevent the mildew and odours.

The washing programme is completed, but there is water in the drum:

- The drum turns regularly to prevent the creases in the laundry.
- The door lock indicator is on. The door stays locked.
- You must drain the water to open the door.

To drain the water:

1. Press ▷‖. The appliance drains the water and spins.
2. To make the appliance drain only, set **– – –**. If necessary, decrease the spin speed.
3. When the programme is completed, the door lock indicator flashes for a few minutes. When it goes off, you can open the door.
4. Press the button ⏻ for some seconds to deactivate the appliance.

The appliance drains and spins automatically after approximately 18 hours (except for Wool programme).

10.14 AUTO Stand-by option

The AUTO Stand-by function automatically deactivates the appliance to decrease the energy consumption when:

- You do not use the appliance for 5 minutes before you press ▷‖.
  Press the button ⏻ to activate the appliance again.
- After 5 minutes from the end of the washing programme
  Press the button ⏻ to activate the appliance again.
  The display shows the end of the last set programme.
  Turn the programme knob to set a new cycle.

If you set a programme or an option that ends with water in the drum, the AUTO Stand-by function **doesn't deactivate** the appliance to remind you to drain the water.

11. HINTS AND TIPS

WARNING!
Refer to Safety chapters.

11.1 The laundry load

- Divide the laundry in: white, coloured, synthetics, delicates and wool.
- Obey the washing instructions that are on the laundry care labels.
- Do not wash white and coloured items together.
- Some coloured items can discolour with the first wash. We recommend that you wash them separately for the first times.
- Button up pillowcases, close zippers, hooks and poppers. Tie up belts.
- Empty the pockets and unfold the items.
- Turn multilayered fabrics, wool and items with painted illustrations inside out.
- Remove hard stains.
- Wash heavy soil stains with a special detergent.
- Be careful with the curtains. Remove the hooks or put the curtains in a washing bag or pillowcase.
- Do not wash laundry without hems or with cuts. Use a washing bag to wash

small and/or delicate items (e.g. underwired bras, belts, tights, etc.).
- A very small load can cause balance problems with the spin phase. If this occurs, adjust manually the items in the tub and start the spin phase again.

11.2 Stubborn stains

For some stains, water and detergent is not sufficient.

We recommend that you pre-treat these stains before you put the items in the appliance.

Special stain removers are available. Use the special stain remover that is applicable to the type of stain and fabric.

11.3 Detergents and additives

- Only use detergents and additives specially made for washing machines:
  - powder detergents for all types of fabric,
  - powder detergents for delicate fabrics (40 °C max) and woollens,
  - liquid detergents, preferably for low temperature wash programmes (60 °C max) for all types of fabric, or special for woollens only.
- Do not mix different types of detergents.
- To help the environment, do not use more than the correct quantity of detergent.
- Obey the instructions that you find on the on packaging of these products.
- Use the correct products for the type and colour of the fabric, the programme temperature and the level of soil.
- If your appliance does not have the detergent dispenser with the flap device, add the liquid detergents with a dosing ball (supplied by the detergent's manufacturer).

11.4 Ecological hints

- Set a programme without the prewash phase to wash laundry with normal soil.
- Always start a washing programme with the maximum load of laundry allowed.
- If necessary, use a stain remover when you set a programme with a low temperature.
- To use the correct quantity of detergent, check the water hardness of your domestic system. Refer to "Water hardness".

11.5 Water hardness

If the water hardness in your area is high or moderate, we recommend that you use a water softener for washing machines. In areas where the water hardness is soft it is not necessary to use a water softener.

To know the water hardness in your area, contact your local water authority.

Use the correct quantity of the water softener. Obey the instructions that you find on the packaging of the product.

12. CARE AND CLEANING

WARNING!
Refer to Safety chapters.

12.1 External cleaning

Clean the appliance with soap and warm water only. Fully dry all the surfaces.

CAUTION!
Do not use alcohol, solvents or chemical products.

12.2 Descaling

If the water hardness in your area is high or moderate, we recommend that you use a water descaling product for washing machines.

Regularly examine the drum to prevent limescale and rust particles.

To remove rust particles use only special products for washing machines. Do this separately from the laundry wash.

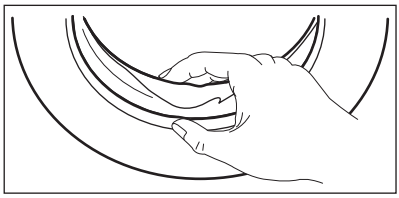
Always obey the instructions that you find on the packaging of the product.

12.3 Maintenance wash

With the low temperature programmes it is possible that some detergent stays in the drum. Perform a maintenance wash regularly. To do this:

- Remove all laundry from the drum.
- Select the cotton programme with the highest temperature with a small quantity of detergent.

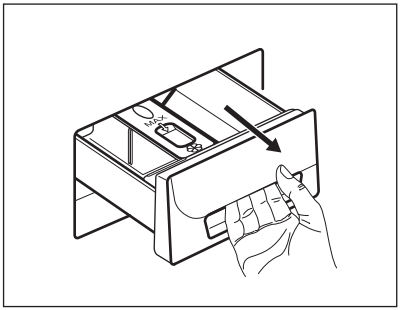
12.4 Door seal



Regularly examine the seal and remove all objects from the inner part.

12.5 Cleaning the detergent dispenser

1.



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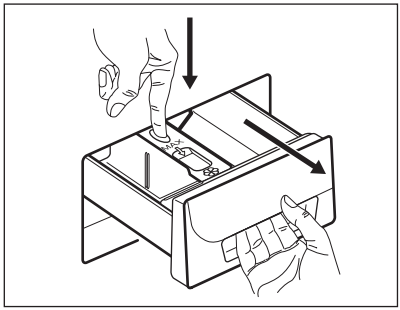

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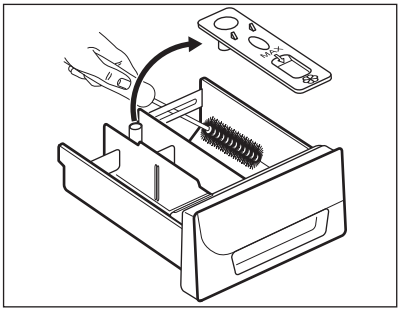

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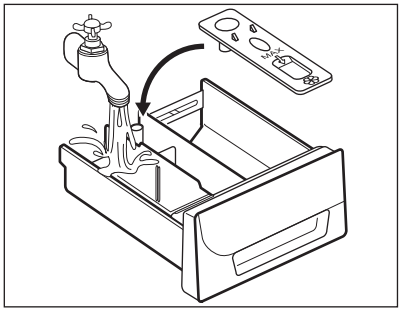

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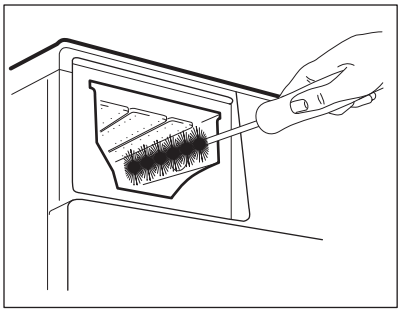

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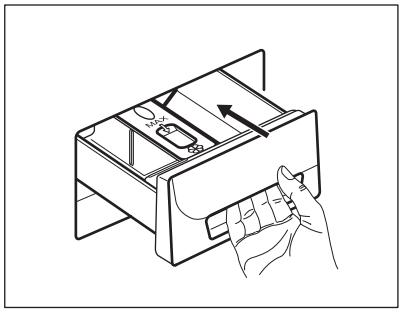
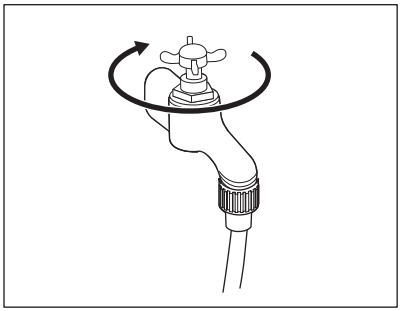


12.6 Cleaning the inlet hose and the valve filter

1.



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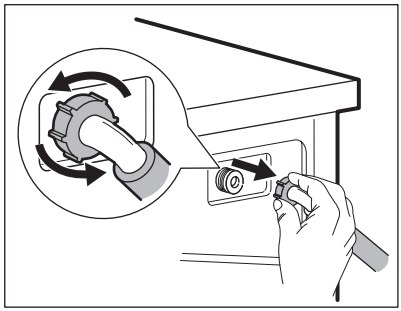

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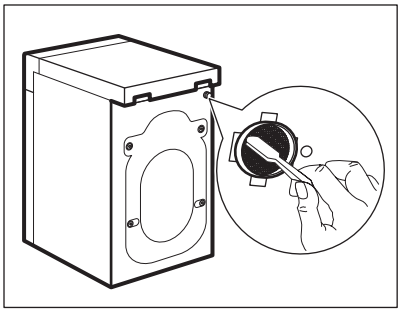

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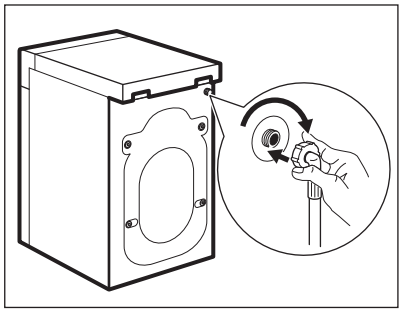
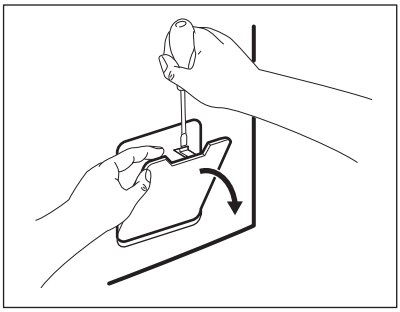


12.7 Cleaning the drain filter

WARNING!
Do not clean the drain filter if the water in the appliance is hot.

1.



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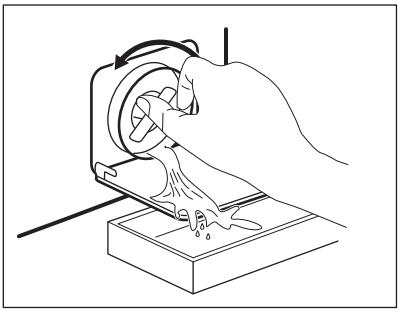

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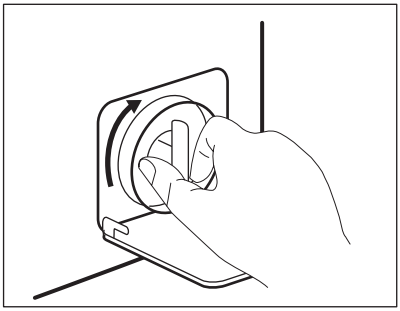

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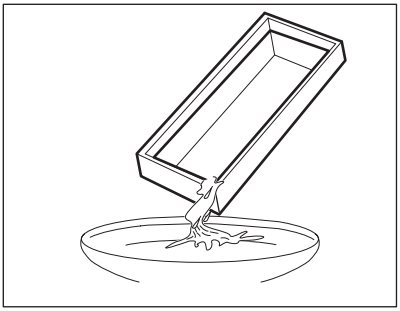

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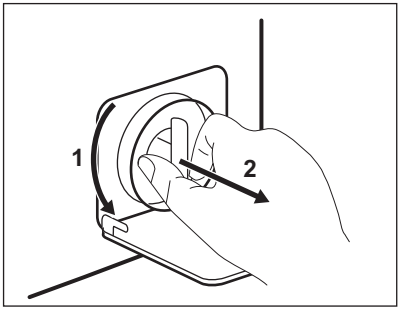

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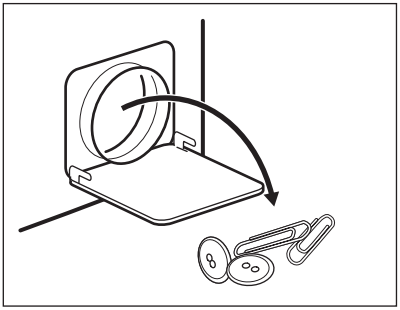

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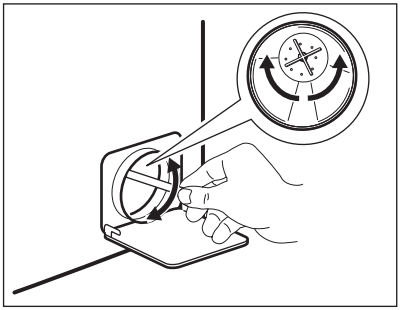

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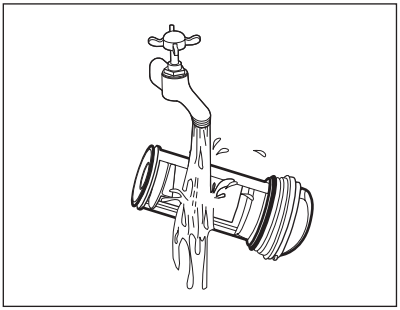

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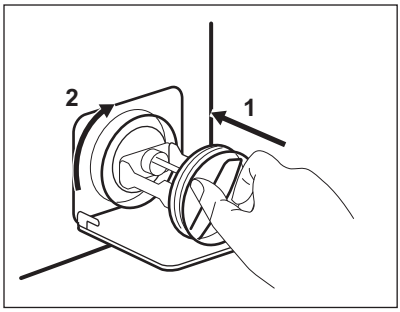

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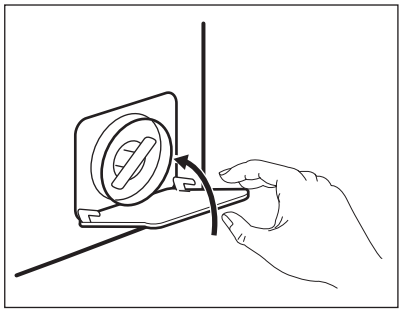

12.8 Emergency drain

Because of a malfunction, the appliance cannot drain the water.

If this occurs, do steps (1) through (9) of 'Cleaning the drain filter'. If necessary, clean the pump.

When you drain the water with the emergency drain procedure, you must activate the drain system again:

1. Put 2 litres of water in the main wash compartment of the detergent dispenser.
2. Start the programme to drain the water

12.9 Frost precautions

If the appliance is installed in an area where the temperature can be less than 0° C, remove the remaining water from the inlet hose and the drain pump.

1. Disconnect the mains plug from the mains socket.
2. Close the water tap.
3. Put the two ends of the inlet hose in a container and let the water flow out of the hose.
4. Empty the drain pump. Refer to the emergency drain procedure.
5. When the drain pump is empty, install the inlet hose again.

WARNING!
Make sure that the temperature is higher than 0 °C before you use the appliance again.
The manufacturer is not responsible for damages caused by low temperatures.

13. TROUBLESHOOTING

WARNING!
Refer to Safety chapters.

13.1 Introduction

The appliance does not start or it stops during operation.

First try to find a solution to the problem (refer to the table). If the problem persists, contact the Authorised Service Centre.

With some problems, the acoustic signals operate and the display shows an alarm code:

- E10 - The appliance does not fill with water properly.
- E20 - The appliance does not drain the water.
- E40 - The appliance door is open or not closed correctly. Please check the door!
- EH0 - The mains supply is unstable. Wait until the mains supply is stable.
- E91 - No communication between electronic elements of the appliance. Switch off and switch on again.

WARNING!
Deactivate the appliance before you do the checks.

13.2 Possible failures

Problem	Possible solution
The programme does not start.	Make sure that the mains plug is connected to the mains socket.
	Make sure that the appliance door is closed.
	Make sure that there is not a damaged fuse in the fuse box.
	Make sure that the Start/Pause has been pressed.
	If the delay start is set, cancel the setting or wait for the end of countdown.
	Deactivate the Child Lock function if it is on.
The appliance does not fill with water properly.	Make sure that the water tap is open.
	Make sure that the pressure of the water supply is not too low. For this information, contact your local water authority.
	Make sure that the water tap is not clogged.
	Make sure that the filter of the inlet hose and the filter of the valve are not clogged. Refer to “Care and cleaning”.
	Make sure that the inlet hose has no kinks or bends.
	Make sure that the connection of the water inlet hose is correct.
The appliance does not fill with water and drain immediately.	Make sure that the drain hose is in the correct position. The hose may be too low.
The appliance does not drain the water.	Make sure that the sink spigot is not clogged.
	Make sure that the drain hose has no kinks or bends.
	Make sure that the drain filter is not clogged. Clean the filter, if necessary. Refer to 'Care and cleaning'.
	Make sure that the connection of the drain hose is correct.
	Set the drain programme if you set a programme without drain phase.
	Set the drain programme if you set an option which ends with water in the tub.

Problem	Possible solution
The spin phase does not operate or the washing cycle lasts longer than usually.	Set the spin programme.
	Make sure that the drain filter is not clogged. Clean the filter, if necessary. Refer to 'Care and cleaning'.
	Adjust manually the items in the tub and start the spin phase again. This problem may be caused by balance problems.
There is water on the floor.	Make sure that the couplings of the water hoses are tight and there is not water leakages.
	Make sure that the drain hose have no damages.
	Make sure you use the correct detergent and the correct quantity of it.
You cannot open the appliance door.	Make sure that the washing programme is finished.
	Set the drain or the spin programme if there is water in the drum.
The appliance makes an unusual noise.	Make sure the levelling of the appliance is correct. Refer to 'Installation'.
	Make sure that the packaging and/or the transit bolts are removed. Refer to 'Installation'.
	Add more laundry in the drum. The load may be too small.
The cycle is shorter than the time displayed.	The appliance calculates a new time according to the laundry load. See the ‘Consumption Values’ chapter.
The cycle is longer than the time displayed.	An unbalanced laundry load increases the duration time. This is a normal behaviour of the appliance.
The washing results are not satisfactory.	Increase the detergent quantity or use a different detergent.
	Use special products to remove the stubborn stains before you wash the laundry.
	Make sure that you set the correct temperature.
	Decrease the laundry load.
You cannot set an option.	Make sure that you press only the wanted button(s).

After the check, activate the appliance. The programme continues from the point of interruption.
If the problem occurs again, contact the Authorised Service Centre.
If the display shows other alarm codes. Deactivate and activate the appliance. If the problem continues, contact the Authorised Service Centre.

14. TECHNICAL DATA

Dimension	Width/ Height/ Depth/ Total depth	595 mm / 850 mm / 380 mm / 420 mm
Electrical connection	Voltage Overall power Fuse Frequency	230 V 2000 W 13 A 50 Hz
Level of protection against ingress of solid particles and moisture ensured by the protective cover, except where the low voltage equipment has no protection against moisture		IPX4
Water supply pressure	Minimum Maximum	0,5 bar (0,05 MPa) 8 bar (0,8 MPa)
Water supply 1)		Cold water
Maximum Load	Cotton	6 kg
Energy Efficiency Class		A+++
Spin Speed	Maximum	1200 rpm

1) Connect the water inlet hose to a water tap with a 3/4" thread.

15. ENVIRONMENT CONCERNS

Please recycle all materials marked with the symbol ♺. Dispose of all packaging materials appropriately and help to protect the environment, and future generations. Do not dispose of electrical equipment marked with the symbol along with the general house hold waste. Dispose all electrical goods via applicable local authority collections, or at local authority or, commercial recycling centres.

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